

**Bill History**  
**Session Year 2014**  
**Substitute for Raised H.B. No. 5491**

[Bill Analysis for File Copy 259](#)   [File No. 259 \[pdf\]](#)  
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**Introducer(s):**

General Law Committee

**Title:** AN ACT CONCERNING CUSTOMER SALES AND SERVICE CALLS MADE FROM OUTSIDE THE UNITED STATES.

**Statement of Purpose:** To provide consumers with notice and certain options regarding the outsourcing of customer sales and service calls.

**Bill History:**

03/05/14 REFERRED TO JOINT COMMITTEE ON General Law Committee  
03/06/14 PUBLIC HEARING 03/11  
03/18/14 JOINT FAVORABLE  
03/18/14 FILED WITH LEGISLATIVE COMMISSIONERS' OFFICE  
03/26/14 REFERRED TO OFFICE OF LEGISLATIVE RESEARCH AND OFFICE OF FISCAL ANALYSIS 03/31/14-5:00 PM  
04/01/14 REPORTED OUT OF LEGISLATIVE COMMISSIONERS' OFFICE  
04/01/14 FAVORABLE REPORT, TABLED FOR THE CALENDAR, HOUSE  
04/01/14 HOUSE CALENDAR NUMBER 166  
04/01/14 FILE NUMBER 259

**Co-sponsor(s):**

Rep. Joe Aresimowicz, 30th Dist.   Rep. Frank N. Nicastro, 79th Dist.  
Rep. David Zoni, 81st Dist.   Rep. Melissa H. Ziobron, 34th Dist.